INTRODUCTION TO MS ISO/IEC 17025

EXERCISE 2

1. Inspection or verification of all purchased supplies and reagents and consumables in the laboratory are required before they can be used.

   Answer : Yes / No
   Reference :

2. A laboratory shall maintain confidentiality when allowing customers to monitor the lab's performance in relation to the work performed

   Answer : Yes / No
   Reference :

3. Complaint shall be noted and filed for reference only

   Answer : Yes / No
   Reference :

4. A designated person shall be assigned the responsibilities and authorities for the management of non conforming work

   Answer : Yes / No
   Reference :

5. Procedure for corrective action shall start with an investigation to determine the root causes

   Answer : Yes / No
   Reference :

6. Additional audit is not required when identification of non-conformance casts doubts on the laboratory's compliance with this International Standard

   Answer : Yes / No
   Reference :

7. The laboratory shall maintain both quality and technical records

   Answer : Yes / No
   Reference :

8. Mistakes in record can be corrected by using correction liquid

   Answer : Yes / No
   Reference :

9. An Internal Quality Audit can be perform on ad hoc basis

   Answer : Yes / No
   Reference :

10. An Internal Audit shall be carried out by trained and qualified personnel
    Answer : Yes / No
    Reference :

11. Management review shall also include customer complaints and feedback.

    Answer : Yes / No
    Reference :

12. The non-fulfillment of specified requirement is known as non-conformance.

    Answer : Yes / No
    Reference :

13. The management review shall be conducted at prescribed intervals in ensuring the suitability, adequacy, effectiveness and improvements of the quality system.

    Answer : Yes / No
    Reference :

14. All quality and technical records shall be index in ensuring ease of retrieval.

    Answer : Yes / No
    Reference :

15. Observations, data and calculations shall be recorded at any time convenient to the analyst.

    Answer : Yes / No
    Reference :